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AUG 10 2004

In re application of: § Group Art Unit: 3623
Rodriguez, et. al. §
 §
Serial No.: 09/704,569 § Examiner: Robinson Boyce, Akiba K
 §
Filed: November 3, 2000 § Attorney Docket No. AUS920000488US1
 §
Title: System and Method § IBM Corporation, IP Law Department
 for Automating Travel § 11400 Burnet Road
 Agent Operations § Internal Zip 4054
 § Austin, TX 78758

OFFICIAL

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I hereby certify that this correspondence was sent via facsimile to the United States Patent Office to telephone number (703) 872-9306 on August 10, 2004.

By:


Joseph T. Van Leeuwen8/10/04
DateRESPONSE TO FINAL OFFICE ACTION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

A. INTRODUCTORY COMMENTS

In response to the Final Office Action having a mailing date of June 11 2004, with a three-month shortened statutory period for response set to expire on September 11, 2004, Applicants respectfully request reconsideration of the outstanding rejections and reexamination of the present application in light of the following remarks and amendments.

No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is

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requested, and the undersigned hereby authorizes the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.